

TV/Monitor Trade-In

We have made the delivery/collection of your new trade-in TV/Monitor as easy as possible for you. This is what happens next.

1. Scheduling the new TV/Monitor delivery:

We will be in contact via text to book a date and time for the delivery of your new TV/Monitor. Please click the link and follow the prompts to complete the booking.

2. Preparing the old TV/Monitor for collection:

Before the delivery day, please prepare your old TV/Monitor for collection.

- a. Disconnect all cables and accessories from the old TV/Monitor and place in a bag.
- b. Remove the TV/Monitor from the wall or its stand. If the TV/Monitor is heavy or large, consider having someone assist you.
- c. Remove any wall mounts or brackets attached to the TV/Monitor
- d. Move the TV/Monitor to the ground floor or a location with easy access.

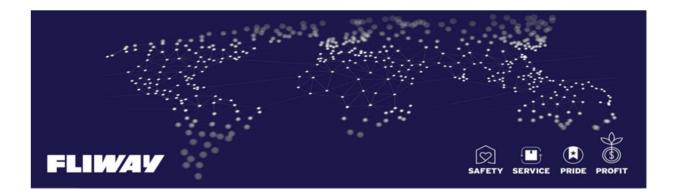
3. Completing the delivery process:

Delivery of your new TV is to the room/area of your choice. Please make sure easy access is available to this room/area.

4. Handing over the old TV for collection:

Once the new TV/Monitor is delivered, please hand over the old TV/Monitor to the driver.

Please take the time to rate our delivery process.



Washing Machine Trade-In

We have made the delivery/collection of your new trade-in Washing Machine as easy as possible for you. This is what happens next.

1. Scheduling the new Washing Machine delivery:

We will be in contact via text to book a date and time for the delivery of your new Washing Machine. Please click the link and follow the prompts to complete the booking.

2. Preparing the old Washing Machine for collection:

Before the delivery day, please prepare your old Washing Machine for collection.

3. Clearing the Path:

- a. Remove any obstructions around the Washing Machine to ensure a smooth exit.
- b. Make sure there's enough space for manoeuvring the appliance.

4. Disconnecting Utilities:

- a. Drain the washing machine to avoid spills during transport.
- b. **Unscrew the hoses** from the back of the washing Machine. Place a bucket underneath to catch any water that may come out.
- c. Unplug the power cord from the electrical outlet.

5. Preparing for Transport:

- a. If the Washing Machine is heavy, consider having someone assist you.
- b. **Slide or lift** the washing machine away from the wall.

6. Securing the Drum (if applicable):

Some Washing Machines have a locking mechanism to secure the drum during transport. Follow the manufacturer's instructions to lock it in place.

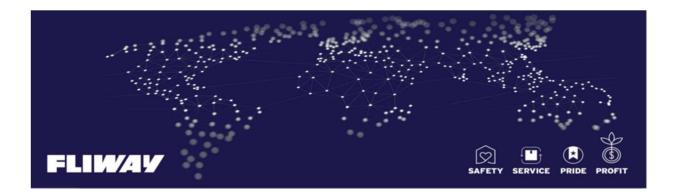
7. Completing the delivery process:

Delivery of your new Washing Machine is to the room/area of your choice. Please make sure easy access is available to this room/area.

8. Handing over the old Washing Machine for collection:

Once the new Washing Machine delivery is completed, hand over the old Washing Machine to the collection driver.

Please take the time to rate our delivery process.



Dryer Trade-In

We have made the delivery/collection of your new trade-in Dryer as easy as possible for you. This is what happens next.

1. Scheduling the new Dryer delivery:

We will be in contact via text to book a date and time for the delivery of your new Dryer. Please click the link and follow the prompts to complete the booking.

2. Preparing the old Dryer for collection:

Before the delivery day, prepare your old Dryer for collection.

3. Clearing the Path:

- a. Remove any obstructions around the Dryer to ensure a smooth exit.
- b. Make sure there's enough space for manoeuvring the appliance.

4. Unplugging the Dryer:

Unplug the power cord from the electrical outlet.

5. Preparing for Transport:

- a. If the Dryer is heavy, consider having someone assist you.
- b. Lay down protective materials on your floor (such as cardboard or blankets) to prevent scratches or damage during removal.
- c. Slide or lift the Dryer away from the wall.

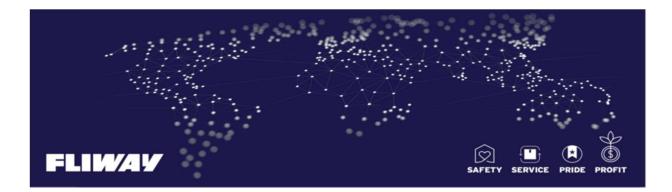
6. Completing the delivery process:

Delivery of your new Dryer is to the room/area of your choice. Please make sure easy access is available to this room/area.

7. Handing over the old Dryer for collection:

Once the new Dryer delivery is completed, hand over the old Dryer to the collection driver.

Please take the time to rate our delivery process.



Fridge Trade-In

We have made the delivery/collection of your new trade-in Fridge as easy as possible for you. This is what happens next.

1. Scheduling the new Fridge delivery:

We will be in contact via text to book a date and time for the delivery of your new Fridge. Please click the link and follow the prompts to complete the booking.

2. Preparing the old Fridge for collection:

Before the delivery day, prepare your old Fridge for collection.

3. Clearing the Path:

- a. Remove any obstructions around the Fridge to ensure a smooth exit.
- b. Make sure there's enough space for manoeuvring the appliance.

4. Defrosting the Fridge:

- a. Unplug the Fridge from the power source.
- b. Remove all food items from inside.
- c. Leave the doors open to allow any ice to melt and facilitate easier handling.
- d. Ensure the fridge is wiped dry.

5. Disconnecting from Utilities:

- a. Unplug the power cord from the electrical outlet.
- b. If the fridge is plumbed in, shut off and disconnect the water supply (refer to your fridge instruction manual).

6. Prepare for Transport:

- a. Lay down protective materials on your floor (such as cardboard or blankets) to prevent scratches or damage during removal.
- b. **Slide or lift** the Fridge away from the wall.

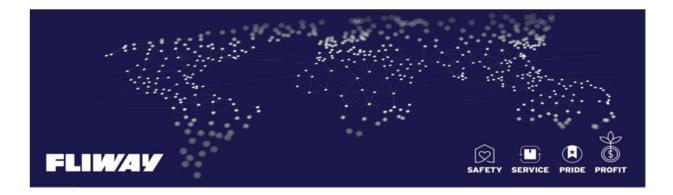
7. Completing the delivery process:

Delivery of your new Fridge is to the room/area of your choice. Please make sure easy access is available to this room/area.

8. Handing over the old Fridge for collection:

Once the new Fridge delivery is completed, hand over the old Fridge to the collection driver.

Please take the time to rate our delivery process.



Vacuum Cleaner Trade-In

We have made the delivery/collection of your new trade in – trade up Vacuum Cleaner as easy as possible for you. This is what happens next.

1. Scheduling the new Vacuum Cleaner delivery:

We will be in contact via text to book a date and time for the delivery of your new Vacuum Cleaner. Please click the link and follow the prompts to complete the booking.

- **2. Preparing the old Vacuum Cleaner for collection:** Prior to the delivery day, prepare your old Vacuum Cleaner for collection. Place the Vacuum Cleaner into a box for collection.
- **3. Completing the delivery process:** When the new Vacuum Cleaner arrives, driver will hand over the new Vacuum Cleaner
- 4. Handing over the old Vacuum Cleaner for collection: Once the new Vacuum Cleaner delivery is completed, hand over the old Vacuum Cleaner to the collection driver.

Please take the time to rate our delivery process.